



THE OAKLEY COURT

———— WINDSOR ————

ACCESS STATEMENT

Please be aware this access statement does not contain personal opinions as to our sustainability for those with access needs, but aims to accurately describe our facilities and services offered for all our guests.

Introduction

The Oakley Court is a Victorian Gothic mansion house situated on the banks of the River Thames, just ten minutes drive from Central Windsor. We have 118 bedrooms over three floors and four separate buildings. The hotel has accessible bedrooms available, please notify us in advance of your requirements and the team will be happy to help.

If you would like to learn more or require any additional information please contact us on +44 (0)1753 609988 or email reservations@oakleycourt.co.uk.



Transportation



Nearest Train Stations

Windsor (2.40 miles away)
Eton Riverside (2.70 miles away)
Slough (2.90 miles away)



Nearest Airports

London Heathrow Airport (13.00 miles)
London Luton Airport (29.80 miles)
London City Airport (31.10 miles)

The nearest rail stations to the hotel are indicated above. These are all reachable via taxi service – walking isn't advised.

We have a preferred local taxi firm, Windsor Cars, who can provide accessible taxi service if required. These can be pre-booked anytime by our butlers or by calling their customer service line direct on +44 (0)1753 677677.

Car Parking & Arrival

We have free private car parking for up to 180 cars onsite. These include 5 designated accessible parking spaces located within easy reach of the exterior wings. These cannot be pre-booked but if you need assistance parking, our Butlers at the front desk will be able to offer a complimentary valet service.

The surface from the car park to the hotel is tarmac and paving slabs.

The exterior wings of the building have automatic doors and accessible entrances with no steps. The main entrance to the mansion has steps, but our Butlers will be able to provide an access ramp and assistance if required.

There is a 24 hour presence of staff at Reception and if you require assistance with luggage this is offered 24 hours a day via our Butlers team.

Main Entrance / Reception

The Reception desk is located on the right hand side immediately inside the front doors on the ground floor.

As the building is listed, there are no elevators but our Butlers can assist with luggage and access to bedrooms. Accessible rooms are all located on the ground floor.

The ground floor and bar lounge areas are all accessible with no steps. Pushchairs and wheelchairs can manoeuvre easily around these areas.

The flooring in the lobby and bar lounges is wooden with small tiled and carpeted sections.

All areas in the Reception and lobby are well lit with LED spotlights in the ceilings.

We frequently accommodate show rounds of the property – we suggest to pre-book this with our Reservations team if required.



Bedrooms

We have ground floor bedrooms available if required with accessible entrances. Please note these are reached via exterior paths.

Bedroom doors are marked with door number on the front. These are not raised in Braille format but our Butlers can escort guests to rooms if required.

ROOMS 408 & 409

These rooms have been designed to provide good accessibility for wheelchair users and are located on the ground floor of our Courtyard Wing. Deaf Care packs are available at Reception.

The bedroom door for these rooms has the following measurements W 850mm x H 2000mm.

Light switches are lowered in these rooms for ease of access. Panic alarms with red pull cords are located in the bedroom and bathroom which are connected directly to Reception in case of an emergency.

The bedroom is lit with LED lighting and desk lamps. A Guest Directory in the room will advise on activating subtitles on the TV or please call Reception for additional support. All flooring in the room is carpeted, with tiles in the bathroom.

The bathroom has hand rails in the bath and a chair to aid into the bath. **Please note:** There are no wet room facilities – this is a bath with shower overhead. Low sink area and raised toilet seat with toilet frame installed.

Bathroom Door measurements are as follows:
W 920mm x H 2000mm.



Public Areas –Halls, Stairs, Corridors

The bedroom corridors are well lit with wall lights and LED spotlights in the ceiling.

All flooring on all bedroom corridors is carpeted.

There is no lift access within the hotel.

The Dining Room and The Bar Lounge Area

The Bar is located on the ground floor and easily accessible via the main lobby. There is space for wheelchairs and pushchairs and the furniture can be moved if necessary.

The lighting in this area is dimmed but remain on during the day and evenings. The floor is wooden throughout the bar lounge areas.

The Dining Room is located off the main lobby. There is stepped access to the lower section of the restaurant, for wheelchair users there is access to this area via external footpaths. There is wheelchair access to the top section of the restaurant via the main lobby corridor and The Sitting Room.

The flooring in The Dining Room is partial carpeting and wooden flooring.

The nearest WC's and accessible WC are located on the same level as the main lobby and can be reached via the Bar Lounge Areas.

Breakfast is a self service buffet, but assistance is available if required.

We try to accommodate any dietary requests but please ask that you inform us of any in advance.

Staff can read out our menus if required.

Additional Information

We welcome assistance guide dogs in all areas of the hotel and can provide a water bowl on request. We have a 'Woofs Welcome' package for all dogs which involves bedding, water and food bowl, treat and toy for a set price of £30 a dog. Please book this in advance – for more details contact reservations@oakleycourt.co.uk or call +44 (0)1753 609988.

LED lighting is used throughout the entire building.

The local hospital is Wrexham Park, Slough (15 minute drive).

There is free WI-FI at the hotel available to all guests.

All our staff receive regular training that includes disability awareness training. There is an AED Defibrillator located at Reception and our team members are trained to assist with this.

In case of a fire evacuation, the meeting point is the Fountain on our back lawn. Should the fire alarm sound during your stay you will need to evacuate the building by the nearest emergency exit and meet at the meeting point. If you require assistance during an emergency evacuation please make this known to our Reception team on check in.

Contact Address:

Windsor Road, Windsor, Berkshire SL4 5UR

Telephone: +44 (0)1753 609988

Email: guestrelations@oakleycourt.co.uk

Website: www.oakleycourt.co.uk

Hours of Operation: Open all year

Local Equipment Hire: Shopmobility Windsor – +44 (0)1753 622330

Website: <http://people2places.org.uk/index.html>